



EAGLE MINDSET

EXECUTIVE COACHING

PROGRAM RESOURCES

OUR COMPANY CORE PURPOSE: THE GOLDEN CIRCLE

Our purpose is to serve others by inspiring Team Members to create a lasting difference in the lives of our Guests.

WHY - The Purpose

Serve others

HOW - The Process

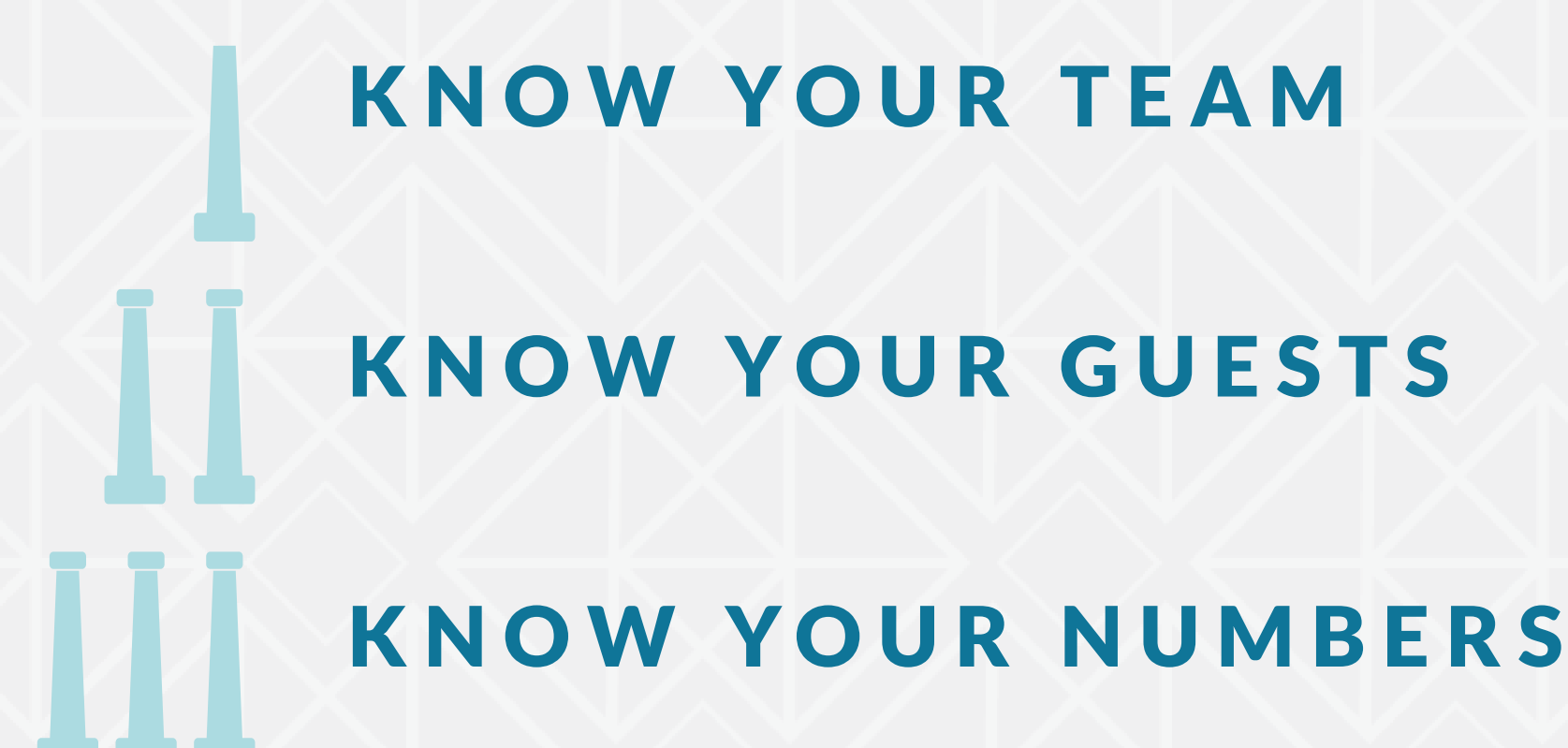
Inspire our Team Members

WHAT - The Result

Create a lasting difference in the lives of our Guests



PILLARS OF SUCCESS



PROGRAM OUTLINE

MINDSETS

1. FIND YOUR WHY
2. BEING A LEADER
3. THINK LIKE AN EAGLE
4. KNOW YOURSELF & YOUR TEAM
5. BUILDING & SUSTAINING YOUR TEAM
6. QUALITY COMMUNICATION
7. KNOW YOUR GUESTS
8. KNOW YOUR NUMBERS (ACCOUNTING)
9. KNOW YOUR SUPPORT CENTER RESOURCES
10. PROTECT YOUR TEAM (HR)
11. PROTECT YOUR BUSINESS (LEGAL)
12. PROTECT YOUR TIME



RECOMMENDED READS

START WITH WHY

How Great Leaders Inspire Everyone to Take Action
By Simon Sinek - Bestselling Author

FIND YOUR WHY

A Practical Guide for Discovering Purpose for You and Your Team
By Simon Sinek - Bestselling Author

HOW TO LEAD

Wisdom from the World's Greatest CEOs, Founders, and Game Changers
By David M. Rubenstein - Author of *The American Story*
New York Times Bestseller

DARE TO LEAD

Brave Work. Tough Conversations. Whole Hearts.
Daring Greatly and Rising Strong at Work
By Brené Brown, PhD, MSW
#1 *New York Times* and *Wall Street Journal* Bestseller

